

ASHISH PUNDIR

Over 10 Years of IT experience in the design & development of enterprise & BPM applications. More than 8 years of experience in designing and delivering complex Pega case management projects using V6 & V7. Strong Integration & data modeling experience and able to work with Process Architect to understand/identify reuse opportunities and implementing reusable assets. Recognized Upgrade expert who worked on few upgrade assessments for various clients while being part of the Pega-Cognizant joint upgrade program. Recently started learning full stack web development and got good expertise on HTML, CSS, Javascript, Bootstrap and jQuery so far.

INDUSTRY EXPERIENCE

Banking

Financial Services

Telecommunication

**LEAD PEGA DEVELOPER**

Lead Pega Developer, Royal Bank of Canada, Toronto,

November 2016 – April 2019

Project Description:

Agile project to provide an online omni-channel tool for users (Internal Advisors and Clients) to purchase and renew various investment products. Application was implemented with micro service architecture approach for faster throughput and better maintenance.

Roles & Responsibilities:

* Led DCO sessions during inception phase of the project.
* Prepared High level design and architecture diagram to setup the project roadmap.
* Collaborated with front end UI developer to define REST request and responses for Pega web services.
* Developed and exposed Pega workflows and business rules using REST webservices for online banking clients.
* Implemented workflows and preparing front end portals for internal users (Bank advisors).
* Contributed to release timelines and project plans by analyzing and estimating feasibility, cost, time, sizing and scope for each release, and future roadmaps.

Senior Pega Developer, Bank of Nova Scotia, Toronto,

May 2019 – Present

Project Description:

Agile project to develop Pega application to onboard small business and add products to their profile and another credit adjudication application for small business clients to adjudicate their credit limit increase.

Roles & Responsibilities:

* Identifying and refining user stories with product owners.
* Coordinating with other team members to setup integration schema between applications.
* Preparing and modifying CSS files along with skin rules to enhance user experience.
* Designing and developing Pega application as per requirements.
* Identifying upcoming hurdles and resolving them before they block development.

CAPABILITY EXPERTISE

Requirement Gathering

Solution Designing

Application Development

Pega Platform/Application Upgrade

UI Development

EXPERIENCE

EXPERIENCE SUMMARY

DATA MODEL

DSM

INTEGRATION

DEVELOPMENT SKILLS

PROCESS/CASE MANAGEMENT

SECURITY

REPORTS

SYSADMIN & UPGRADE

PERFORMANCE TUNING

USER INTERFACE

TECHNICAL

Senior Pega Developer, American Express, Hyderabad,

July 2015 – November 2016

Project Description:

Upgrade project to upgrade Pega platform from Version 5.5 to 7.1.3. Worked on various enhancements for Institutional Credit risk rating and underwriting system as straight through processing (STP) application to comply with BASEL II regulations.

Roles & Responsibilities:

* Executed upgrade scripts and fixing all post upgrade issues.
* Responsible to fix all the defects in test environments.
* Contributed to the support for stability and performance of application in production
* Handled release manager role by creating an implementation plan, getting approvals for production deployment, and ensuring successful Post-implementation Validations after release.
* Performed code review to ensure code quality and coding standards are followed.

Team Player

Pega Upgrade Expert, Pegasystems, Hyderabad,

January 2015 – July 2015

Project Description:

As part of this joint initiative by Pega and Cognizant, worked on various Upgrade assessment tasks for various clients across domains like JPMC, Celgene, etc.

On completion of this assignment, presented case studies to the Pega Engineering team and appeared for Viva. Endorsed with “Pega certified Upgrade Expert” badge on successful completion of three individual upgrade assessments.

Roles & Responsibilities:

* Performed discussion with the client and identifying a candidate flow to be upgraded.
* Performed Upgrade tasks including split schema creation, Rule migration and upgrade.
* Upgraded frameworks and replaced deprecated controls with OOTB controls.
* Performed UI enhancements to showcase Pega 7 capabilities like cross-browser and cross-device compatibility.
* Presented Upgrade assessment study to the client on completion of assessment to highlight upgrade benefits and challenges/risks identified.

Interpersonal Skills

Agile & Scrum

Problem Solving & Analytical Skills

Efficiency

OVERALL SKILLS

AWARDS & RECOGNITIONS

Tibco Developer, Telstra Corporation, Melbourne/Hyderabad, August 2010 – May 2012

Project Description:

Worked on multiple ETL applications and web services/consumers (SOAP/REST/JMS/FTP) that act as middleware between various Telstra applications. These processes were responsible for data mapping and business rule implementations while transferring data from upstream to downstream applications.

Roles & Responsibilities:

* Built various middleware applications as an EAI solution using Tibco Activematrix suite.
* Built and deployed EAR files using TIBCO Designer, Administrator.
* Created and Updated the design documents and interface documents, swagger files for web services.
* Stress and volume testing for various applications using Rational Integration (Green Hat) tester.

CLIENTS

BNS Credit Adjudication Platform

RBC GIC Purchase and Renewals

AMEX CRUSE & iCRUSE

AMEX Pega Upgrade

Telstra IP Express

Telstra EAI Gateway

and more..

* Certified Lead System Architect Version 7.4
* Certified Customer Service System Architect Version 7.2
* Certified Pega Decisioning Consultant Version 7.2
* Certified Senior System Architect V7.1 and 6.2

Pega Platform

Chordiant Decision Management (Now known as Decision Hub)

The Bank of Nova Scotia

Royal Bank of Canada

American Express

Telstra

CERTIFICATIONS

PROJECTS

PEGA FRAMEWORK

Pega Developer, Telstra Corporation, Melbourne/Hyderabad, May 2012 – January 2015

Project Description:

The purpose of this agile project was to provide end to end BPM solution to handle IP telephony consumers with reduced time to activate. This was the pilot project for the client which then got extended by including more Line of Businesses in the BPM program.

Roles & Responsibilities:

* Assisted support team in installing and setup Pega environments and databases.
* Conducted and recorded Unit and System testing in non-prod environments.
* Implemented automated System testing by developing End to End test script using HP Unified Functional testing.
* Had hands-on PMF Framework & scrum project methodology experience.

Q3 Star Award

Infosys

2014 - 2015

Pega Hackathon 2020 Badge

Pegasystems

2019 - 2020